

## Rising Policies

**Individual Events: Voluntary Cancellation Policy** – Player Chooses to Withdraw Deposits are non-refundable for all 3STEP Lacrosse individual events. Individuals attending a 3STEP Lacrosse individual event must pay an initial deposit with the final balance due 60 days prior to the event. If an individual that has registered and paid in full wishes to withdraw and submits a request at least 60 days prior to the scheduled event date, 3STEP Lacrosse will issue a full credit less the initial deposit amount or a full refund less the initial deposit amount. No credit or refund requests of any kind will be granted if a cancellation is made less than 60 days prior to the scheduled event date. Credits or refunds will be processed on the weekday closest to the 15th and 30th of each month. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the individual wishes to withdraw.

**Individual Events: Involuntary Cancellation Policy** – Weather, Facility Closure, Injury, etc. Deposits are non-refundable for all 3STEP Lacrosse individual events. Individuals attending a 3STEP Lacrosse individual event must pay an initial deposit with the final balance due 60 days prior to the event. If an event is involuntarily cancelled, individuals will be offered a 90% credit or a 50% refund of their paid in full balance. Individuals who have not paid in full (deposit only or partial balance) will receive a 50% credit of the balance paid. Medical documentation will be required for individuals who cannot attend due to injury or illness. Credits and refunds will be processed on the weekday closest to the 15th and 30th of each month. 3STEP Lacrosse will not be responsible for any ancillary or related expenses incurred by any individual, family, club or organization if the event is canceled in whole or in part

## Rising Weather Policy

### Inclement Conditions

In the case of certain weather conditions (such as lightning, rain, etc.), the field usage is at the discretion of the facility operators and in some cases, may not be used. The fields will immediately close if standing water is visible on the fields, or if the ground is severely saturated from heavy rain. Severe weather such as thunderstorms, snow, and tornadoes, may cause the complex to shut down as well. The facility and our medical staff monitor the weather 24 hours a day and uses the following policy: Fields will be evacuated if lightning is detected within a certain radius of the facility. In the event that fields need to be evacuated, staff and the facility will notify attendees. At this point all players, coaches, spectators, and staff will need to clear the fields as quickly as possible. The safest location for people to go is in a hard-topped car with the windows up. The fields will remain closed until the lightning has cleared the predetermined radius. Tourney Machine updates, emails, and staff will indicate when it is safe to return to the fields. The facility and our event staff will evaluate the conditions of the fields and ultimately make the decision to continue, postpone or cancel the day's events.

**Weather Updates**

Should tournament play be halted due to severe weather, the tournament organizers will send text messages/emails via the tourney machine app. It is highly recommended that all club directors, coaches, and parents download this app to their phone so they can have all the most up to date information. To get the app, go to [www.tourneymachine.com](http://www.tourneymachine.com) and search for the tournament name.

**Abbreviated Schedules Due to Inclement Weather**

Should games be delayed due to weather, tournament organizers will shorten games and half times to catch up to the regular schedule. In the event that the facility closes down their fields completely, 3d Lacrosse will publish a revised schedule to accommodate as many games as possible at alternate locations. Please note there are no alternate rain dates, and no refunds will be issued due to weather related adjustments or cancellations.